

EXECUTIVE SUMMARY

OUTSTANDING

**SOLICITED
SUSTAINABILITY
RATING 2025**



SSR-SCORE: 9.2/10

EthiFinance rates ÖBB-Personenverkehr AGs with 9.2/10.

The final SSR score testifies to the outstanding performance of ÖBB-Personenverkehr AG in the context of sustainable management.

This result reflects a very high level of quality across all four ESG pillars. In addition to its sustainable business activities, ÖBB-Personenverkehr AG impresses on the topics business conduct, climate change, and customers/end consumers with its formalized strategies, measures, and progress.

2025 SCORE DETAILS PER PILLAR:

ESG-PILLARS	SCORE 2025	MATURITY LEVEL	KEY FINDINGS
GOVERNANCE	8.0	EXCELLENT	The issue of sustainability is an integral component of corporate governance, for example in the form of the Group-wide Sustainability Board, of which the Executive Board of ÖBB-Personenverkehr AG is a member. The company has established elaborate processes for supply chain management, IT security and business conduct, for example through the Group-wide, anonymous complaints mechanism that is accessible to all parties.
SOCIAL OWN WORKFORCE	8.0	EXCELLENT	The ÖBB-Personenverkehr AG pursues a structured approach to human resources management by implementing comprehensive plans and measures that address working conditions, career development, diversity, and the health of the workforce. In order to improve the assessment result for this ESG pillar, relevant metrics should continue to be collected at the ÖBB-Personenverkehr AG level and develop positively.
ENVIRONMENT	7.8	EXCELLENT	Most environmental topics – particularly climate change – are structurally anchored at ÖBB-Personenverkehr AG through governance processes, guidelines, and action plans. The topic of resource use and circular economy is currently being strategically reviewed. In the context of biodiversity and ecosystems, further analyses could be carried out on the impact of business activities on biodiversity and protected areas.
SOCIAL EXTERNAL STAKEHOLDERS	9.2	OUTSTANDING	The ÖBB Group has developed comprehensive regulations to identify and prevent any negative effects of its business activities. Including review processes for human rights aspects in the value chain, and public reporting on almost all sustainability-related aspects relevant to external stakeholders. In the area of customer and end-users, ÖBB-Personenverkehr AG is excellently positioned thanks to externally certified management systems and systematic procedures for recording customer satisfaction and complaints.
OVERALL SCORE	8.2	EXCELLENT	

Impact of Products and Services

The business activities and product/service offering of ÖBB-Personenverkehr AG are **100 percent** allocated to public passenger transport. This makes a significant contribution to SDG 11: Sustainable cities and communities. Public passenger transport can be specifically assigned to SDG sub-goal 11.2.

+1.0 pt

Controversy Analysis

For the period under review, **EthiFinance did not identify any incidents or activities** of ÖBB-Personenverkehr AG **that could be classified as controversial.**

-0.0 pt